



New Performance Challenge: Measuring Operations for World-Class Competition (Irwin/Apics Series in Production Management)

By Dixon, J. Robb; Nanni, Alfred J.; Vollmann, Thomas E.

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Operations management was previously called production management, clearly showing its origins in manufacturing. Historically, it all began with the division of production, starting as early as the times of ancient craftsmen, but spreading more widely only by adding the concept of interchangeability of parts in the eighteenth century, ultimately sparking the industrial revolution. As the economies in the developed world were gradually shifting to be service-based, all the corporate functions, including product management, started to integrate them. Operations management requires being familiar with a wide range of disciplines. Manage, control, and account for inventory. Integrate production and inventory management through master scheduling and material and capacity requirements planning. Implement systems and technologies, including MRP, MRPII, ERP, JIT, and TQM. Completion Requirements. Inventory performance measurement methodologies are explained in the contexts of enterprise goals. You will understand accounting controls as well as physical control systems. Schmenner, R. W., *Production/Operations Management; Concepts and Situations*, MacMillan. 1989. Schonberger, R. J., *Operations Management. Continuous Improvement*, Irwin, 1994. Slack, N. et al., *Operations Management*, Pitman. SERVICE COMPANIES. Use the performance measurement system to identify competition, locate problem areas, assist the firm in updating strategic objectives and making tactical decisions to achieve these objectives, and supply feedback after the decisions are implemented. Periodically reevaluate the appropriateness of the established performance measurement system in view of the current competitive environment. Finally, it is important that the performance measurement systems used by managers be continually reviewed and revised as the environment and economy changes. Failure to make the necessary modifications can The new performance challenge by J. Robb Dixon, unknown edition. The new performance challenge. measuring operations for world-class competition. The Business One Irwin/APICS series in production management. Classifications. Dewey Decimal Class. 658.5/036. Library of Congress.